



MAGDA MATYJA

MAGDALENA MATYJA

3a/5 Swojska Street

60-592 Poznań, Poland

Polish TIN (NIP): 9721293250

e-mail: office@magdamatyja.com

....., dnia

The name of the consumer(s):

Address of the consumer(s):

E-mail of the consumer(s):

COMPLAINT OF GOODS

I hereby notify that the following purchased by me on..... product.....

.....is faulty.

Order number.....

Receipt/invoice no.

Warranty card no.

The defect consists of:

.....

.....

The defect was found on

In view of the above, on the basis of the Civil Code, I demand (**underline as appropriate***):

- replacement of the goods with a new one,
- repairing the goods free of charge,

- I hereby enclose photographs showing the above-mentioned product defect and undertake to return the product to the seller's address at his request, if necessary to process the complaint.*.

- I am forwarding the product together with the complaint notification.*.

Regards

.....



MAGDA MATYJA

SELLER'S ENDORSEMENTS - COMPLAINT DECISION

The complaint has been approved/disapproved for the following reasons:

.....
.....
.....

Date of receipt of complaint

Person handling the complaint

Date of complaint consideration

Further complaint procedure - information for the customer

.....
.....
.....

.....

(Date, stamp and signature of the Seller)